

QUARTERLY REPORT

July
August
September
2019



CORE CONTRACT ACTIVITY

WORKFORCE SOLUTIONS CENTERS



Thursday, July 25, 2019

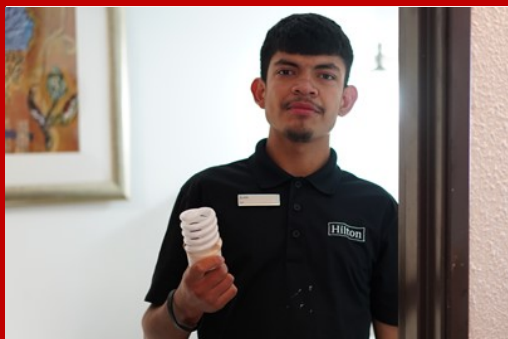
Flyer of Veterans Job Fair

WORKFORCE SERVICES

Year-to-Date customers served as of July 2019. Employment Measures use WIOA 7/17—6/18 timeframe.

- Total Job Seekers = 6,831
- Total Employed = 7,374 (71.21%)
- Total Retaining Employment = 6,998 (84.12%)
- Total Employers Served = 1,712
- Total UI Claimants Receiving Services = 2,789
- UI Claimants Entered Employment = 2,870 (74.70%)
- TANF Customers Entered Employment = 232 (66.48%)
- SNAP E&T Customers Entered Employment = 137 (57.08%)
- Veterans Entered Employment = 645 (67.05%)
- Offenders Entered Employment = 333 (64.66%)

YOUTH SERVICES



Summer Work Experience at Hilton

YOUTH SERVICES

- Total Youth Served = 156
- Youth Employed or Enrolled Qtr. 2 = 60 (73.95%)
- Youth Employed or Enrolled Qtr. 4 = 68 (85%)
- Credential Rate = 82.50%

CHILD CARE SERVICES



ChildOne Calendar September Photo

CHILD CARE SERVICES (CCS)

The Texas Workforce Commission created a new division for Child Care & Early Learning. The Division Director is Reagan Miller who reports directly to Ed Serna the TWC Executive Director. This change is intended to give the Child Care program greater recognition.

As of October 1, child care providers will receive a rate increase with some reimbursement rates increasing more than 20%. This is a result of a recent market rate study that showed that rates across the state were lagging far below the Federal recommendation of reimbursing child care providers at the 75th percentile.



QUALITY CHILD CARE ACTIVITIES

Increasing the Professionalism of the Child Care Workforce

- Touchpoints Training provided 16 hours of training to 17 early childhood staff.
- A total of 28 scholarships were awarded to TRS directors and teachers to attend TXAEYC Conference in Frisco. This opportunity provided them with 15 hours of high-quality training.

Engaging Families and Community Partners in Early Learning

- Summer Early Childhood Conference-Collaboration with Central Texas Workforce Board provided 6 hours of training to 128 teachers and directors.

Increasing the Supply of Quality Child Care

Three child care centers were certified Texas Rising Star (TRS)

- Kingdom Builders for Christ Child Care Center, Marlin
 - ◇ As a result, Falls County now has a licensed capacity of 336. As of the end of September, 230 slots, or 68%, are in a Texas Rising Star rated program
- Kings Kids Learning Center, Whitney
- Whitney First Church of Nazarene, Inc., Whitney
 - ◇ As a result, Hill County now has a licensed capacity of 682. At the end of September, 303 of these slots, or 44%, are in a Texas Rising Star rated program

Supporting Developmentally Appropriate Learning Environments

- Each new TRS provider received a grant to purchase needed materials and equipment.

BOARD MONITORING

- EO and Accessibility monitoring of Rural Workforce Solutions Centers completed
- Annual Fiscal Integrity Reviews completed

INFORMATION TECHNOLOGY

- All workstations & Nutanix hosts updated with latest Microsoft patches
- Installation of monitor privacy screen for all public facing workstations
- Installed Crush SFTP server software to perform Cisco VoIP Phone system backups
- Upgraded hotworkforce.com active directory domain functionality to Windows Server 2016

IN-KIND CONTRIBUTIONS

- No in-kind contributions were received for this quarter



BUSINESS SOLUTIONS

HOSTING OF JOB FAIRS/ RECRUITING EVENTS

July — McLennan County Veterans Job Fair & Benefits Information held in partnership McLennan County Veteran Services Office and the Texas Veterans Commission connected 35 employers to 145 job seekers.

August — In partnership with the Fairfield Chamber of Commerce and with the help of the Fairfield Economic Development, the Fairfield Job Fair, connected 100 job seekers to 23 employers.

The Annual Fall Job Fair held at the Waco Convention Center connected 48 employers to 100 job seekers.

September — Make Your Winning Move Job Fair connected 21 employers and 7 resources to 105 job seekers. The job fair is in partnership with state and federal probation and parole.

PROCTOR FOR EMPLOYERS

The Business Solutions Team continues to serve as proctors on a weekly basis to assess potential job seeker candidates for employment with the:

- * Texas Health and Human Services Commission
- * Child Protective Services, and
- * McLennan County

OUTREACH TO EMPLOYERS

- **409 Employers Outreached;** Veterans' representatives helped to add 28 employers to the total number of employers outreached.
- **30 Employers utilized the Workforce Centers** for interviewing and recruiting activities.

WORKINTEXAS.COM

- **493 New Job Postings** added to WorkinTexas.com
- **34 New Employer Accounts** were acquired during the quarter



The Fairfield Job Fair was held in August connected 23 employers with 100 job seekers .



The Annual Fall Job Fair held in August connected 48 employers with 100 job seekers.



RAPID RESPONSE SERVICES

No Rapid Response Services were provided this quarter.

WORKFORCE AVAILABILITY DATA

Workforce Solutions provided customized labor market information for the Hillsboro Economic Development Corporation and the Waco Chamber of Commerce to support economic development projects.

SERVICES PROVIDED TO COMMUNITY PARTNERS AND AGENCIES

Workforce Solutions supported community partners in the region by attending multiple:

- Business After Hours Networking Events and
- Economic Development Corporation events



TRAININGS



COMPLIANCE & GRIEVANCE TRAINING— July 10, 2019. Provided by Aquanetta Brobston and David Davis. Training provided guidance on how to take a complaint, next steps after complaint is taken. In addition, the training provided guidance on the difference between EO and EEO as well as understanding the difference between discrimination complaints and non discrimination complaints. Center Staff attended the training.

RUN, HIDE, FIGHT, BOMB THREAT AWARENESS TRAINING— July 23, 2019. Provided by Waco's Police Department and Fire Department. Training provided general knowledge on how to respond. Board and Center Staff attended the training.



INITIATIVES / EVENTS

YES! SUMMER EARN & LEARN

We help prepare Youth for Work



YOUTH EMPLOYMENT SOLUTIONS
An Initiative of Workforce Solutions for the Heart of Texas

Meet Juan Lara Rubio, Summer Earn & Learn Intern at Hilton Hotel & Resorts in Waco.

Juan was an Engineering Maintenance Intern this summer and assisted maintenance staff with building maintenance, repairs and upkeep.



EARLY CHILDHOOD PROVIDER RECOGNITION BANQUET

We promote the Great work of Child Care Providers

Julie Talbert with Ann Harder, live on the Central Texas Living Show in September, promoting the Early Childhood Provider Recognition Banquet.





MAKE YOUR WINNING MOVE JOB FAIR & SUIT UP EVENT

We help prepare People for Work



Bill Gleason, Business Solutions Specialist, assists a young man at the Suit Up Event.

Same young man attends the MYWM Job Fair with the suit he acquired at the Suit Up Event.



Couple attended the Suit Up Event, found interview outfits, and then attended the MYWM Job Fair.


"I've never worn something like this", the young man tells staff.





GRANT ACTIVITY

Lead Staff Person	Lead Applicant Entity	Issuer of Grant	Description of Proposal	Board's Contribution and/or Activity	Status or Outcome
Jose Palacios	MCC—Baylor Scott & White / Falls Community Hospital and Clinic	TWC—Skills Development Grant	The proposed project will provide skills training for new and incumbent workers. This project will include workers in 4 board areas and create 1,519 new jobs and upgrade 9,779 existing jobs.	Board provided the Review & Comment form to support training efforts	Grant Amount \$1,650,686 Pending Funding
Jose Palacios	TSTC—Pilgrim's	TWC—Skills Development Grant	The proposed project will provide skills upgrade training for new and incumbent workers.	Board is part of the grant development process and will provide continued support	On Hold Pending Employer
Jose Palacios	MCC—Sonoco Flexible Packaging Company / Vossloh Fastening Systems of America	TWC—Skills Development Grant	The proposed project will provide skills training for new and incumbent workers. This project will create 24 new jobs and upgrade 86 existing jobs.	Board provided the Review & Comment form to support training efforts	Grant Amount \$145,323 Pending Funding
Eunice Williams	Wortham ISD	TWC-Dual Credit Career and Technical Education	The proposed project will provide funding to support the welding training program via equipment and supplies that will aid students in obtaining a dual credit certificate in welding from Navarro College.	Board provided support via the Board Confirmation Form	Grant Amount \$137,000 FUNDED
Eunice Williams	Aquilla ISD	TEA-Perkins Reserve Grant	Proposed project will enhance the district's offering of technical skills training and provide industry-based certifications for Auto Service Technicians and Mechanics and in Automotive Body and Related Repairs.	Board provided Letter of Support.	Grant Amount \$30,000 FUNDED
Eunice Williams	Waco Electricians Area JATC	TWC—Apprenticeship Training Program	Proposed project will continue to provide education and training for electrical tradesmen in the region.	Board provided Letter of Support.	Grant Amount 13,793.04 Pending Funding



Lead Staff Person	Lead Applicant Entity	Issuer of Grant	Description of Proposal	Board's Contribution and/or Activity	Status or Outcome
Eunice Williams	Heart of Texas Homeless Coalition	US Dept of HUD— Continuum of Care Program	Proposed project will provide homeless housing assistance to our community, which supports homeless permanent housing programs at The Salvation Army, Family Abuse Center, and the Heart of Texas Region MHMR.	Board provided MOU	Grant Amount \$1,000,000 Pending Funding
Eunice Williams	Waco Housing Authority	US Dept of HUD— Main-stream Voucher Program	Proposed project will award vouchers to public housing authorities to serve persons with disabilities.	Board provided Letter of Support	Grant Amount 100-200 Vouchers Pending Funding
Eunice Williams	Heart of Texas Advocacy Center	US Dept of Justice— Office for Victims of Crime	Proposed project will support direct services to victims of all forms of human trafficking	Board provided Letter of Intent to Partner	Grant Amount \$900,000 FUNDED



MEETINGS



TWC LMCI TRAINING IN AUSTIN—*July 11-12 and August 20-21, 2019*— Agenda items included overview of TWC's LMCI resources and materials and ideas for training. Attendees included Board and Center Staff.

TAWB/EXECUTIVE DIRECTOR'S RETREAT IN SAN ANTONIO —*July 29-August 2, 2019* — Agenda items included WIOA and TWC updates. Attendees included the Executive Director and Board Staff.



SAVE THE DATE



October 17, 2019

Early Childhood Provider Recognition Banquet

Waco Convention Center

6:00 PM—8:30 PM

Recognizes the important work of child care providers in the Heart of Texas region.

Contact Julie Talbert

Julie.talbert@hotworkforce.com



Thursday, November 7, 2019

8th Annual Hiring Red, White & You!

Baylor Club at McLane Stadium

10:00 AM—2:00 PM

Connects Texas Veterans and their spouses with area employers looking for qualified candidates.

Contact Jose Palacios

Jose.palacios@hotworkforce.com



SAVE ^{the} DATE

Public Access Points Workshop

Wednesday, December 11, 2019
9 AM - 1 PM

McLennan County Workforce Solutions Center
1416 S. New Road, Waco, Texas 76711

- ✓ LEARN
About the New WorkinTexas.com
- ✓ EARN
2 CEU Credits
- ✓ COMPLIMENTARY
Breakfast & Lunch plus
Mileage Reimbursement

In Partnership with



Heart of Texas Workforce Development Board, Inc. The Heart of Texas Workforce Development Board, Inc. is an equal opportunity employer/program and auxiliary aids and services are available upon request to individuals with disabilities. TTY/TTD via RELAY Texas service at 711 or (TDD) 1-800-735-2689 / 1-800-735-2688 (voice).

A proud partner of the AmeriCorps Center network

December 11, 2019

Public Access Points Workshop

McLennan County Workforce Solutions Center
9:00 AM—1:00 PM

The workshop provides WorkinTexas.com training and workforce services information to agencies and libraries from in and around the region that serve as public access points.

Contact Jose Palacios

Jose.palacios@hotworkforce.com

Save the Date
01.16.20

22ND ANNUAL
AWARDS OF EXCELLENCE
Workforce Solutions for the Heart of Texas
BANQUET

Thursday, January 16, 2020

22nd Annual Awards of Excellence Banquet

The Phoenix Ballroom
11:30 AM—1:00 PM

Honors the exceptional businesses and individuals who support economic growth in the Heart of Texas region.

Contact Eunice Williams

Eunice.williams@hotworkforce.com

WORKFORCE SOLUTIONS

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Linking Jobseekers and Employers

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